

## Frequently Asked Questions When Having a Birthday Party at



### **1. Are we permitted to provide food/drinks at our party?**

- ★ Due to current Covid-19 regulations/mandates, parents are not permitted to bring any food or drinks for their party. The party has been restructured to provide more time in the gym and a small “celebration time” to allow the children to sing Happy Birthday to the Birthday child and dismiss with an Individually Packaged Cupcake and Bright Stars swag (*that can be used as your favor*). Parents may bring other items for favors that the children can take home.

### **2. Will my guests have to wear face coverings?**

- ★ Anyone entering the facility will need to wear a face covering and will be health screened. Children may remove their face covering once inside the gym. They will need to put them back on while in the party room area. Parents that are staying in the party room must wear their face coverings at all times. Due to Covid-19 restrictions, we are limiting the number of adults in the party room area and are asking parents of School Age children to remain outside or to leave and come back (*if they are comfortable doing so*).

### **3. Are parents allowed to use the equipment or tumble?**

- ★ Bright Stars Gymnastics insurance does not cover anyone older than the age of 18 on our equipment. Parents are more than welcome to enter the gym with their children ***if their child is 4yrs old and younger***. Parents going into the gym must wear face coverings while in the gym. Shoes must be removed prior to entering the gym.

### **4. What time can I arrive?**

- ★ Parents may arrive 15 minutes prior to the start of their party and stay up to 15 min after their party. Our helpful party staff will have everything set up in advance. All you need to do is bring in your food and be ready to greet your party guests. We must maintain a strict party schedule in order to provide a memorable experience to all birthday guests.

### **5. How long are the parties?**

- ★ All of our parties are 1 hour and 30 minutes in length. One hour and 15 minutes in the gym area and 15 minutes in our party room.

### **6. Are Bright Stars employees allowed to accept tips?**

- ★ If you were pleased with our service, tips are greatly appreciated. Employees may accept cash gratuities only.

### **7. Are piñatas permitted at a Bright Stars Birthday Party?**

- ★ For the safety of the children, piñatas are NOT permitted at Bright Stars birthday parties.