

Frequently Asked Questions When Having a Birthday Party at



1. Are we permitted to provide food/drinks at our party?

Due to current Covid-19 regulations/mandates, parent provided refreshments are currently limited to pizza, water bottles, and cupcakes. In lieu of a cake, please provide individual cupcakes for each guest.

2. Will my guests have to wear face masks?

Anyone entering the facility will need to wear a face mask and will be health screened. Children may remove their face mask once inside the gym. They will need to put them back on while in the party room area. Parents that are staying in the party room must wear their face mask at all times. Children may remove their masks while sitting and eating. The birthday child may remove their mask while guests are singing "Happy Birthday".

3. Where should we order pizza for our party?

Maurizio's Express, Primo Pizza, and Manco & Manco will offer you a discount if you tell them that you're having a birthday party at Bright Stars and have it delivered to Bright Stars.

- Maurizio's Express- phone # 609.926.5566
- Primo Pizza- phone # 609.927.4464
- Manco & Manco- phone # 609.927.9900

4. When should we order our pizza to be delivered to B.S.A.?

We recommend that you have your pizza arrive 60mins after the party begins. Example: if your party starts a 1:00pm, have your pizza delivered by 2:00pm. *Please have the pizza delivered to the correct Suite for your party (Suite 4 or Suite 3)*

5. Are Bright Stars employees allowed to accept tips?

If you were pleased with our service, tips are greatly appreciated. Employees may accept cash gratuities only.

6. Are parents allowed to use the equipment or tumble?

Bright Stars Gymnastics insurance does not cover anyone older than the age of 18 on our equipment. Parents are more than welcome to enter the gym with their children **if their child is 4yrs old and younger**. Parents going into the gym must wear face coverings while in the gym. Shoes must be removed prior to entering the gym.

7. What time can I arrive?

Parents may arrive 15 minutes prior to the start of their party and stay 15 min after their party. Our helpful party staff will have everything set up in advance. All you need to do is bring in your food and be ready to greet your party guests. We must maintain a strict party schedule in order to provide a great experience to all birthday guests.

8. How long are the parties?

All of our parties are 1 hour and 30 minutes in length- 70 minutes in the gym area and 20 minutes in our party room. Our party professionals are also happy to serve your guests pizza and cupcakes during your celebration time.

9. What paper products are included for the party?

We will supply paper products for the children which include: large and small plates, tablecloths, napkins and forks.

(questions continue on the back →)

10. Are piñatas permitted at a Bright Stars Birthday Party?

- ★ For the safety of the children, piñatas are NOT permitted at Bright Stars birthday parties.

11. Do you have a refrigerator we can use?

- ★ Bright Stars Academy does have a refrigerator, but we have limited space. We are unable to guarantee space.